

Void and Replacement Claims Process

(DO NOT use the Adjustment Request form for data changes on an existing claim)

If you need to cancel or make data changes to an existing paid claim, you do not need to complete the Provider Adjustment Request Form. Instead, please send a replacement (frequency 7) or void (frequency 8) claim through your clearinghouse electronically and include the original claim number. South Country Health Alliance (South Country) will recoup the original claim and process the replacement.

For more information, see Chapter 4, Billing Policy, of the South Country Provider Manual. You will find the Provider Manual on the South Country Website under the Provider tab at <https://mnscha.org/>.

Please note that it can take up to 30 days from receipt of this form for your request to be processed.