

Transportation Providers Reminder of Billing Unloaded Miles

Transportation providers may only bill for unloaded miles to pick up a member for one round trip medical transportation. You may not bill unloaded miles going to pick up the member from the medical facility or after you drop the member off at his residence for your return trip back, as that is considered part of the round trip for the member on that Date of Service. The only time that would be allowed is if it was a one-way transportation, where you only picked up the member at the medical facility location on that Date of Service and it was not part of a medical transportation round trip. You will find additional detail in our Provider Manual, Chapter 27 Transportation on our website <https://mnscha.org/>

Transportation Scenario Examples

Scenario 1

Member: Susie Smith requests a ride to the Jones Clinic. When she calls RideConnect to arrange for assisted transportation, this will prompt the member to be reviewed for medical necessity eligibility for assisted transportation and if approved, the assisted transportation authorization will be set up for billing.

Provider: Provider should check the South Country Provider Portal or MN-ITS to verify member eligibility

Provider: Utilize a trip log to capture all required documentation as outlined in Chapter 27 Transportation in the Provider Manual at <https://mnscha.org/>

Provider: Billing Scenario – Transportation for member must be done on the same day as the medical appointment

- It is 40 miles unloaded to pick up location for Susie Smith
- It is 15 miles loaded to medical appointment
- It is 50 miles unloaded return trip to transportation building (Providers have the option to wait for the Member and bill wait time)
- It is 45 miles unloaded to medical facility to pick up Susie Smith
- It is 15 miles loaded to home of Susie Smith
- It is 40 miles unloaded return trip to transportation building

Billing Codes Documentation:

Origin/Destination Modifier Codes are required to be reported in addition to the Procedure Codes and their modifiers. Please refer to your Fee Schedule and Chapter 27 Transportation in the Provider Manual at <https://mnscha.org/>

1st Trip **T2003 RP TP** (Unloaded Miles) Contracted Rate Bill 40 Units
(Reimbursement will be for 20 miles – Payment does not begin until mile 21)
T2003 RP Pick Up Charge Contracted Rate
S0215 RP (Loaded Miles) Contracted Rate Bill 15 Units
50 Miles (Return Unloaded Miles) (no reimbursement; Unloaded Mileage is only paid to pick up the member (place of origin) on a round trip or a one-way trip) (Provider has the option to wait for member and wait time would be reimbursed per guidelines after the first 60 minutes)

2nd Trip 45 miles (Unloaded Miles to medical facility) (no reimbursement; Unloaded Mileage is only paid to pick up the member (place or origin) on a round trip or a one-way trip)
T2003 PR Pick Up Charge Contracted Rate
S0215 PR (Loaded Miles) Contracted Rate Bill 15 Units
 40 miles (Return Unloaded Miles) (no reimbursement; Unloaded Mileage is only paid to pick up the member (place of origin) on a round trip or a one-way trip)

Scenario 2

Member: James Larson requests a ride to his dialysis appointment from RideConnect. He is requesting Unassisted Transportation.

Provider: Provider should check the South Country Provider Portal or MN-ITS to verify member eligibility.

Provider: Utilize a trip log to capture all required documentation as outlined in Chapter 27 Transportation in the Provider Manual at <https://mnscha.org/>

Provider: Billing Scenario – Transportation for member must be done on the same day as the medical appointment:

- It is 30 miles unloaded to pick up location for James Larson
- It is 55 miles loaded to dialysis appointment
- Wait time is 2 hours and 30 minutes
- It is 55 miles loaded to home of James Larson
- It is 30 miles unloaded miles return trip to transportation building

Origin/Destination Modifier Codes are required to be reported in addition to the Procedure Codes and their modifiers. Please refer to your Fee Schedule and Chapter 27 Transportation in the Provider Manual at <https://mnscha.org/>

A0100 RJ TP (Unloaded Miles)	Contracted Rate	Bill 30 Units
(Reimbursement will be for 10 miles – Payment does not begin until mile 21)		
A0100 RJ Pick Up Charge	Contracted Rate	
S0215 RJ (Loaded Miles)	Contracted Rate	Bill 55 Units
T2007 Wait Time 2 hrs 30 min	Contracted Rate	Bill 5 Units
(Reimbursement will begin after the first 60 minutes – Bill All Units, you will be paid for up to 2 units for each 30 minutes after initial 60 minutes)		
A0100 JR Pick Up Charge	Contracted Rate	
S0215 JR (Loaded Miles)	Contracted Rate	Bill 55 Units
30 miles (Return Unloaded Miles) (no reimbursement; Unloaded mileage is only paid to pick up the member (place of origin) on a round trip or a one-way trip)		

Scenario 3 – One-way trip example

Member: Jon Doe requests a ride from his surgery appointment from RideConnect. He is requesting Unassisted Transportation for one way only.

Provider: Provider should check the South Country Provider Portal or MN-ITS to verify member eligibility.

Provider: Utilize a trip log to capture all required documentation as outlined in Chapter 27 Transportation in the Provider Manual at <https://mnscha.org/>

Provider: *Billing Scenario – Transportation for member must be done on the same day as the medical appointment:*

- It is 30 miles unloaded to pick up Jon Doe from surgery appointment
- It is 45 miles loaded to residence
- It is 40 miles unloaded miles return trip to transportation building

Origin/Destination Modifier Codes are required to be reported in addition to the Procedure Codes and their modifiers. Please refer to your Fee Schedule and Chapter 27 Transportation in the Provider Manual at <https://mnscha.org/>

A0100 HR TP (Unloaded Miles)	Contracted Rate	Bill 30 Units
(Reimbursement will be for 10 miles – Payment does not begin until mile 21)		
A0100 HR Pick Up Charge	Contracted Rate	
S0215 HR (Loaded Miles)	Contracted Rate	Bill 45 Units
40 miles (Return Unloaded Miles) (no reimbursement; Unloaded Mileage is only paid to pick up the member (place of origin) on a round trip or a one-way trip)		