

Working Together!

Join the Conversation!

Let Your Voice be Heard!

Meeting Agenda

July 22, 2020

Time: 2:00 p.m. – 4:00 p.m.

Electronic Participation or Phone Call Options


[Join Microsoft Teams Meeting](#) or

[1-507-413-5712](tel:1-507-413-5712)

Conference ID: 490 441 96#

Limited Access Must RSVP

- **South Country Health Alliance**
2300 Park Drive Suite 100
Owatonna MN 55060

Topic	Time	Notes
<p>1. Welcome and Introductions</p> <ul style="list-style-type: none"> •  Like South Country on Facebook • South Country's website www.mnscha.org 	2:00-2:10 p.m.	<p>Meeting Facilitator: <i>Stephanie Bartelt Director of Community Engagement</i></p>
<p>2. Follow-Up from October 24, 2019 Meeting</p>		There were no follow-up items from the meeting held on October 24, 2019.
<p>3. South Country Impact of COVID-19</p> <ul style="list-style-type: none"> ○ Providers- Telehealth ○ Member Services/ RideConnect ○ Dental ○ Care Coordination <p>Presented by: <i>Jane Hanson, Provider Relations Representative</i> <i>Mitch Johnson, Manager of Member Services</i> <i>Michele Grose, Dental Program Manager</i> <i>Kirsten Rhodes, Care Systems Manager</i></p>	2:10-2:30 p.m.	
<p>4. COVID Impact to You/ Your agency</p> <ul style="list-style-type: none"> ○ How are things going related to COVID-19 for you/your company? ○ How is telehealth going? What is working well and what is not as good? Are you are providing services through technology? ○ How will COVID impact your agency going forward? 	2:30-2:50 p.m.	

<p>5. Population Health</p> <p>Presented by: <i>Kim Worrall, Director of Health Services</i></p>	<p>2:50-3:05 p.m.</p>	
<p>6. 2019 Survey Results</p> <ul style="list-style-type: none"> ○ CAHPS ○ HOS ○ Care Coordination <p>Presented by: <i>Staci DeBus, Manager of Quality</i> <i>Stephanie Bartelt, Director of Community Engagement</i></p>	<p>3:05-3:15 p.m.</p>	
<p>7. Housing Stabilization Service</p> <ul style="list-style-type: none"> ○ New Benefit as of 7/20/2020 <p>Presented by: <i>Kirsten Rhodes, Care Systems Manager</i></p>	<p>3:15-3:25 p.m.</p>	
<p>8. 2021 Performance Improvement Projects</p> <p>Presented by: <i>Staci DeBus, Manager of Quality</i></p>	<p>3:25-3:35 p.m.</p>	
<p>9. SNBC Accessibility Survey</p> <p>Presented by: <i>Stephanie Bartelt, Director of Community Engagement</i></p>	<p>3:35-3:45 p.m.</p>	
<p>10. Stakeholder Questions</p>	<p>3:45-3:55 p.m.</p>	
<p>11. Meeting Wrap-Up</p>	<p>3:55-4:00 p.m.</p>	
<p>XI. Next Rural Stakeholder Meeting</p>		<p>Thursday, October 22, 2020 <i>We look forward to your attendance and participation!</i></p>

Please Note: The times are tentative and the topics/subjects may start before or after listed times depending on the amount of discussion.

Thank you for attending!