

**COVID-19 Update on Targeted Case
Management (TCM)**

South Country Health Alliance will provide a temporary increase of 6.2 percent to Targeted Case Management (TCM) rates for some Medical Assistance members. The temporary increase is available for TCM (T2023) services regardless of the modality of contact (for example face-to-face or by telephone). This will include Medical Assistance members that are: children; parents or guardians with children under age 19; individuals age 65 and older; and individuals with disabilities. The increase does not apply to adults without children.

This increase will end on the last day of the calendar quarter in which the federal emergency period ends.

If you have any questions on these changes, the South Country Provider Contact Center is available to our Providers Monday through Friday from 8 a.m. to 4:30 p.m. The toll-free number is 1-888-633-4055.

Please remember, if you are a registered user of the South Country Health Alliance Provider Portal, you may send a secure email to the Provider Contact Center during or after regular business hours. You may access the Provider Portal at <https://provider.mnscha.org/scha.provider.aspx>.