

South Country Health Alliance (South Country) Transportation Scenarios

Scenario 1

Member: Susie Smith requests a ride to the Jones Clinic. When she calls RideConnect to arrange for assisted transportation, this will prompt the member to be reviewed for medical necessity eligibility for assisted transportation and if approved, the assisted transportation authorization will be set up for billing.

Provider: Provider should check the South Country Provider Portal or MN-ITS to verify member eligibility.

Provider: Utilize a Trip Log to capture all required documentation as outlined in Chapter 27 Transportation in the Provider Manual at <https://mnscha.org/>

Provider: ***Billing Scenario – Transportation for Member Must be done on the same day as the Medical Appointment:***

It is 40 miles unloaded to pick up location for Susie Smith

It is 15 miles loaded to Medical Appointment

It is 50 miles unloaded return trip to Transportation Building

(Providers have the option to wait for the Member and bill wait time)

It is 45 miles unloaded to Medical Facility to pick up Susie Smith

It is 15 miles to home of Susie Smith

It is 40 miles unloaded return trip to Transportation Building

Billing Codes Documentation:

Origin/Destination Modifier Codes are required to be reported in addition to the Procedure Codes and their modifiers. Please refer to your Fee Schedule and Chapter 27 Transportation in the Provider Manual at <https://mnscha.org/>

	Code for the level & type of service provided, not the type of vehicle used	Origin/Destination Modifier &/or other applicable modifier code(s)	Provider's Charge	Units billed
1 st Trip	Unloaded mileage code	OD TP (Unloaded Miles)	Rate	Bill 40 Units
	Pick up code	OD (Pick Up Charge)	Rate	Bill 1 Unit
	Loaded mileage code	OD (Loaded Miles)	Rate	Bill 15 Units

50 Miles (Return Unloaded Miles) (no reimbursement; Unloaded Mileage is only paid to pick up the member (place of origin) on a round trip or a one-way trip)

(Provider has the option to wait for member and wait time would be reimbursed per guidelines after the first 60 minutes)

2 nd Trip	45 miles (Unloaded Miles to medical facility) (no reimbursement; Unloaded Mileage is only paid to pick up the member (place or origin) on a round trip or a one-way trip)
	Pick up code OD (Pick Up Charge) Rate Bill 1 Unit
	Loaded mileage OD (Loaded Miles) Rate Bill 15 Units
	40 miles (Return Unloaded Miles) (no reimbursement; Unloaded Mileage is only paid to pick up the member (place of origin) on a round trip or a one-way trip)

Scenario 2

Member James Larson requests a ride to his Dialysis Appointment from RideConnect. He is requesting Unassisted Transportation.

Provider Provider should check the South Country Provider Portal or MN-ITS to verify member eligibility.

Provider: Utilize a Trip Log to capture all required documentation as outlined in Chapter 27 Transportation in the Provider Manual at <https://mnscha.org/>

Provider: ***Billing Scenario – Transportation for Member Must be done on the same day as the Medical Appointment:***

It is 30 miles unloaded to pick up location for James Larson
It is 55 miles loaded to Dialysis Appointment
Wait Time is 2 hours and 30 minutes
It is 55 miles loaded to home of James Larson
It is 30 miles unloaded miles return trip to Transportation Building

Origin/Destination Modifier Codes are required to be reported in addition to the Procedure Codes and their modifiers. Please refer to your Fee Schedule and Chapter 27 Transportation in the Provider Manual at <https://mnscha.org/>

Code for the level & type of service provided, not the type of vehicle used	Origin/Destination Modifier &/or other applicable modifier code(s)	Provider's Charge	Units billed
Unloaded mileage code	OD TP (Unloaded Miles)	Rate	Bill 30 Units
Pick up code	OD (Pick Up Charge)	Rate	Bill 1 Unit
Loaded mileage code	OD (Loaded Miles)	Rate	Bill 55 Units
Wait Time code		Rate	Bill 5 Units
(Reimbursement will begin after the first 60 minutes – Bill All Units, you will be paid for up to 2 units for each 30 minutes after initial 60 minutes)			
Pick up code	OD (Pick Up Charge)	Rate	Bill 1 Unit
Loaded mileage code	OD (Loaded Miles)	Rate	Bill 55 Units
30 miles (Return Unloaded Miles) (no reimbursement; Unloaded Mileage is only paid to pick up the member (place of origin) on a round trip or a one-way trip)			

Scenario 3 – One-way trip example

Member Jon Doe requests a ride from his surgery appointment from RideConnect. He is requesting Unassisted Transportation for one way only.

Provider Provider should check the South Country Provider Portal or MN-ITS to verify member eligibility.

Provider: Utilize a Trip Log to capture all required documentation as outlined in Chapter 27
Transportation in the Provider Manual at <https://mnscha.org/>

Provider: ***Billing Scenario – Transportation for Member Must be done on the same day as the Medical Appointment:***

It is 30 miles unloaded to pick up Jon Doe from surgery appointment

It is 45 miles loaded to residence

It is 40 miles unloaded miles return trip to Transportation Building

Origin/Destination Modifier Codes are required to be reported in addition to the Procedure Codes and their modifiers. Please refer to your Fee Schedule and Chapter 27 Transportation in the Provider Manual at <https://mnscha.org/>

Code for the level & type of service provided, not the type of vehicle used	Origin/Destination Modifier &/or other applicable modifier code(s)	Provider's Charge	Units billed
Unloaded mileage code	OD TP (Unloaded Miles)	Rate	Bill 30 Units
Pick up code	OD (Pick Up Charge)	Rate	Bill 1 Unit
Loaded mileage code	OD (Loaded Miles)	Rate	Bill 45 Units

40 miles (Return Unloaded Miles) (no reimbursement; Unloaded Mileage is only paid to pick up the member (place of origin) on a round trip or a one-way trip)