

Minnesota Provider Screening and Enrollment (MPSE) Portal

12/17/2021

The Minnesota Department of Human Services (DHS) has created an online manual to assist Providers in navigating and completing their screening and enrollment through the MPSE Portal. The Minnesota Provider Screening and Enrollment (MPSE) Manual is the primary information source for the MPSE portal enrollment process. The MPSE Manual is located at: [Minnesota Provider Screening and Enrollment \(MPSE\) Home \(state.mn.us\)](https://state.mn.us)

The MPSE portal is a secure online web-based tool that lets providers enroll and manage their enrollment records with Minnesota Health Care Programs (MHCP).

For additional assistance or guidance on the information above, please see the resource below.

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

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| Member benefit coverage | Provider web portal issues |
| Authorization verification | Claim rejection guidance |
| Website questions | General information |
| Claims billing and processing guidelines | |
| Remittance adjustment code details and payment information | |

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.

