

# The Advantages of AbilityCare (HMO-SNP)

## A Medicare Advantage Plan



Doctors	Members are covered. All providers in our network accept both Medicare and Medical Assistance. Find providers in our network using the Provider Online Search Tool on our website.
Hospital	Members are covered. All providers in our network accept both Medicare and Medical Assistance. There is no mandatory 3-day hospital stay before entering a nursing home.
Prescriptions	Members are covered. South Country Health Alliance covers both Medical Assistance and Part D prescriptions. We are contracted with most major pharmacies.
<b>What's Covered?</b> Dental	Members are covered. They receive an additional check-up and cleaning every year beyond what's covered by Medical Assistance.
Behavioral Health	Members are covered. South Country Health Alliance covers mental health and chemical dependency services, including treatment for eating disorders and major depressive disorders.
Transportation	Members are covered. South Country Health Alliance covers transportation for medical purposes.
Vision	Members are covered. South Country Health Alliance covers annual eye exams and new eyeglasses every two years.
Home Care	Members are covered. Benefits include medically necessary intermittent skilled nursing care, home health aide services, and rehabilitation services.
<b>Premiums / Copays</b>	No plan premium or deductible* No Part D premium Copays only for Part D prescriptions
<b>Additional Benefits</b>	<p>Access to the <b>Nurse24</b> 24-Hour Nurse Helpline Members can talk to a registered nurse on the phone or get medical advice online.</p> <p>Access to the <b>EX Program</b> Tobacco Cessation Members get personalized support to quit smoking with this online help and education program.</p> <p>Get a single daily meal delivered to your home for up to 4 weeks following an inpatient hospital stay. Some restrictions apply, see member handbook for details.</p>

See other side for more information.

\*There is no separate premium or deductible for AbilityCare, but enrollees who need to pay a premium for Medicare Part B must continue to pay the Medicare Part B premium to stay a member of the plan.

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<b>More Additional Benefits</b>	Our Take Charge!™ Rewards Program offers health club and community education discounts and preventive care rewards to encourage members to take good care of their health.
	Members can get medication support services to help them safely and effectively use their prescribed medications.
	Members diagnosed with diabetes can receive a A1C Home Monitoring kit and starter set of testing strips. A doctor order is required.
<b>ONE Source for Services</b>	ONE phone number to call for all member service questions and problems regarding health care benefits
	ONE set of materials that simply describes their benefits
	ONE ID card to use to get health care benefits
<b>Coordinating Health Care</b>	Members have a local Care Coordinator who understands and helps coordinate Medicare and Medical Assistance benefits. Care Coordinators assist members as they make choices regarding their health care.
	Care Coordinators help navigate local health care services and other specialty services to help members receive the right care.
<b>Simple Processing</b>	South Country Health Alliance coordinates all claims for Medical Assistance and Medicare Parts A, B, and D benefits, resulting in less paperwork for members and fewer denials due to lack of information or claims sent to the wrong processing center.
<b>What if there is a problem?</b>	Our Member Services call center works with members or their authorized representatives to resolve questions or problems.

*This information is not a complete description of benefits. Call Member Services at the number below, or visit our website at [www.mnscha.org](http://www.mnscha.org).*

## **South Country Health Alliance Member Services**

**1-866-567-7242 • TTY users call 1-800-627-3529 or 711**

Calls to these numbers are free. Hours of service are:

Oct. - March, 7 days a week, 8 a.m.-8p.m.; April - Sept., Monday-Friday, 8 a.m.-8 p.m.

AbilityCare integrates Medical Assistance and Medicare Parts A, B, and D in one simple plan. It is available to people who are eligible for Special Needs BasicCare (SNBC) and Medical Assistance, have Medicare Parts A and B, are between the ages of 18-64 years old, and live in our service area.

H5703\_6120\_M AbilityCare (HMO SNP) is a health plan that contracts with both Medicare and the Minnesota Medical Assistance (Medicaid) program to provide benefits of both programs to enrollees. Enrollment in AbilityCare depends on contract renewal.