

1115 SUD System Reform Requirement

The following SUD providers are required to enroll in the <u>1115 SUD System Reform Demonstration</u> (1115 Demonstration) by Jan. 1, 2024:

- Minnesota residential treatment providers licensed by the Minnesota Department of Human Services (DHS) and enrolled in Minnesota Health Care Programs (MHCP)
- Minnesota withdrawal management providers licensed by DHS and enrolled in MHCP
- Out-of-state residential SUD providers enrolled in MHCP

Minnesota Department of Human Services (DHS) are hosting a training webinar via Webex to support SUD providers required to enroll in the SUD System Reform Demonstration.

Date and Time

• Thursday, June 16, 2022, 11 a.m. - noon

Topics

- 1115 Demonstration Level of Care Requirements for enrolling
- 1115 Demonstration enrollment process
- DHS licensing requirements for enrolling in the 1115 SUD System Reform Demonstration

Register online

• Go to the <u>1115 Demonstration Enrollment Webinar June 16</u> webpage to register for the June 16, 2022, session.

South Country Provider Contact Center 1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

Member benefit coverage Provider web portal issues
Authorization verification Claim rejection guidance
Website questions General information

Claims billing and processing guidelines

Remittance adjustment code details and payment information

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.