

ASC REIMBURSEMENT CHANGE

5/21/2024

Effective July 1st, 2024, South Country Health Alliance (South Country) will implement the following change in ASC reimbursement for Medical Assistance members. Previously, these reduction rules were applied only to claims for Medicare members.

When more than one surgical procedure is performed in the same operative session, multiple surgery rules will apply:

Medicare and Medical Assistance will allow 100 percent of the highest paying surgical procedure on the claim plus 50 percent of the other ASC-covered surgical procedures furnished in the same session.

For additional assistance or guidance on the information above, please see the resource below.

South Country Provider Contact Center

1-888-633-4055

Hours: 8 a.m. - 4:30 p.m.

The Provider Contact Center staff are available as your first point of contact to assist with the following.

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| Member benefit coverage | Provider web portal issues |
| Authorization verification | Claim rejection guidance |
| Website questions | General information |
| Claims billing and processing guidelines | |
| Remittance adjustment code details and payment information | |

South Country wants to ensure providers are reimbursed for services provided to our members and following all billing guidelines. Our staff are committed to support and guide you in understanding all South Country processes and procedures. In addition, callers that utilize our Provider Contact Center are provided a reference number that identifies your call in our system. Please keep the reference number in your records to refer to if you have any additional questions or need to check the status of an open issue. The reference number will help the representative locate your issue quickly.

