

The Affordable Connectivity Program

Free, high-speed Internet now available
to South Country Members





Eligibility

- Every single household that gets Medicaid is entitled to up to \$30/month off their internet bill *today*.
- Many of them can get **high-speed internet at no out-of-pocket cost.**
- South Country members should go to [GetInternet.gov](https://www.getinternet.gov) to check eligibility and sign up.



Internet Providers Who Offer a \$30 Plan

As of 9/1/2022

- [Allo Communications ↗](#)
- [altaFiber ↗](#) (and [Hawaiian Telecom ↗](#))
- Altice ([Optimum ↗](#) and [Suddenlink ↗](#))
- [Astound ↗](#)
- [AT&T ↗](#)
- [Breezeline ↗](#)
- [Comcast ↗](#)
- [Comporium ↗](#)
- [Cox Communications ↗](#)
- [Frontier ↗](#)
- [IdeaTek ↗](#)
- [Jackson Energy Authority ↗](#)
- [MediacomCable – Affordable Connectivity Program ↗](#)
- [MLGC ↗](#)
- [Spectrum ↗](#) (Charter Communications)*
- [Starry ↗](#)
- [Verizon ↗](#) (Fios only)
- [Vermont Telephone Company ↗](#)
- [Vexus Fiber ↗](#)
- [Wow! Internet, Cable and TV ↗](#)



How easy is it to sign up?

An official website of the United States government. [Here's how you know](#)

FC Federal Communications Commission **Lifeline National Verifier** English | Español [Consumer Sign In](#)

On this site you can apply for Lifeline and the [Affordable Connectivity Program \(ACP\)](#), which help low-income households pay for internet service and internet connected devices. Visit [AffordableConnectivity.gov](#) to learn more about ACP and visit [LifelineSupport.org](#) to learn more about Lifeline.

Your Information

We will use this information to find out if you qualify for the Lifeline Program or the [Affordable Connectivity Program \(ACP\)](#).

What is your full legal name?

The name you use on official documents, like your Social Security Card or State ID. Not a nickname.

First Name

Middle Name (Optional)

Last Name



What is your date of birth?

Month

 

Day

Year

Identity Verification

Please select your form of identification from **one** of the following:

Social Security Number

Tribal ID Number

Driver's License, Military ID, Passport, Taxpayer Identification Number (ITIN), or other Government ID

Use of Social Security Number as identification is preferred for smooth approval process



Identity Verification

Please select your form of identification from one of the following:

Social Security Number

If you would like to verify your identity using your Social Security Number, please enter the last four digits of your Social Security Number (SSN).

Last 4 digits of your SSN

* Social Security Numbers are not required to participate in the Affordable Connectivity Program (ACP), but using a Social Security Number will process your application the fastest. **A Social Security Number is required if you are applying for Lifeline.**

Tribal ID Number

Driver's License, Military ID, Passport, Taxpayer Identification Number (ITIN), or other Government ID

Create Your Account

Making an account will let us keep your information safe. It will also let you save it and come back to it any time.

Choose your username.

Choose something you can easily remember. You can also use your email address or your name in some form.

Username

Choose your password.

Make sure it is something you can remember. It has to follow the requirements below.

Password Requirements

- ① At least 8 characters long
- ① At least 1 capital letter
- ① At least 1 number (0-9)
- ① At least 1 special character (!@#\$%^&*)
- ① No restricted phrases [?](#)

Password

Confirm Password

Type the same password again.

Your Contact Information

What is your email address?

I want to provide an alternate email.

What is your phone number? (Optional)

By providing a phone number, you consent to letting USAC contact you at that phone number via artificial or prerecorded voice message or text for important reminders and updates about your Lifeline or ACP benefit. For text messages, message and data rates may apply. Text STOP to end messages.

I have a mailing address that is different than my home address.

What is your preferred language? (Optional)

We will send outreach to you about your Lifeline benefit in the language(s) you select. You may select more than one language.

English Español

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I'm not a robot



[Submit](#)



Welcome NANCY

Lifeline is a federal program that lowers the cost of phone or internet services.

[Learn more about the Lifeline Program](#)

My Applications

Here are all your applications from the last 180 days. You can start a new application when your last one expires.

[Start Lifeline Application](#)

[Return to Application](#)

Application Type	Application ID	Application Created	Expiration Date	Status
Please select "Apply or Transfer Your Service" to qualify for Lifeline.				

Affordable Connectivity Program (ACP)

The [Affordable Connectivity Program](#) (ACP) provides a discount of up to \$30 per month towards internet service for eligible households and up to \$75 per month for those on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop, or tablet from participating internet companies if they contribute more than \$10 and less than \$50 toward the purchase price. To see if you qualify, click "Apply for ACP."

[Apply for ACP](#)





Tell Us Which Program You Are In

To qualify for the [Affordable Connectivity Program \(ACP\)](#), we need to know which government assistance program you are in or if you qualify based on acceptable income criteria.

Are you in any of these?

Check all that apply.

- SNAP (Supplemental Nutrition Assistance Program) or Food Stamps [?](#)
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Veterans Pension and Survivors Benefit Programs
- Federal Pell Grant in the current award year
- Free and Reduced Price School Lunch or Breakfast Program in the current school year [?](#)
- Enrollment at USDA Community Eligibility Provision (CEP) School [?](#)
- Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- Tribal Specific Program (only choose if you live on Tribal lands)
- I don't participate in one of these programs, I want to qualify through my income.
- I am not in any of these, but my child or dependent is in one of these programs. [?](#)

You may be asked to submit documents about the program(s) you select.

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[Next](#)





Review Your Information

Before we check if you qualify for the [Affordable Connectivity Benefit](#), make sure your information is right.

Double check the information below.

Full Legal Name:	Nancy George	Edit
Date of Birth:	February 1, 1980	
Last 4 Numbers of SSN:	1111	
Address:	123 NW Street Washington, DC 20006	

The information you gave us will be used to check if you qualify for the [Affordable Connectivity Benefit](#). Please confirm that it is okay.

By checking this box you are consenting that all of the information you are providing may be collected, used, shared, and retained for the purposes of applying for and/or receiving the [Affordable Connectivity Benefit](#).

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[Submit](#)





Confirm Your Location

Show us that your address is right.

This is the information you gave us.

Address: **123 NW STREET,
WASHINGTON, DC 20006**

If you see a typo in your address, [fix it here.](#)

You will have until 9/16/2022 to complete this section so we can determine whether you qualify for the [Affordable Connectivity Benefit](#). If you do not complete this by then, you will need to come back to this site and fill this form out again.

[How to Find Your Address](#) +

We need to confirm where you live on the map below. Be as accurate as possible. Please double click on the map or use the (+) button on the top left to zoom in on the map. You can drop a pin once you have found your address on the map.



If you have not zoomed in far enough on the map, you will not be able to drop a pin on the map.

Latitude

Longitude

Note: If you live on Tribal lands, this information will be used to confirm you qualify for the enhanced Tribal benefit.



Member Support

ACP Support Center available

by email at ACPSupport@usac.org

or

phone (877) 384-2575

seven days a week from 8 a.m. – 8 p.m. CT

FAQ available at

<https://www.fcc.gov/affordable-connectivity-program-consumer-faq>